



Education Solutions



Case Study

RAKEGATE PRIMARY SCHOOL
VISIT ED VISITOR MANAGEMENT SOFTWARE

WWW.SGWORLD.COM



VisIT ED – Visitor Management Software for Schools

Based in Wolverhampton, Rakegate Primary is a large, friendly school with 386 pupils. They have been through a major site development over the last few years and now have a purpose built school building which provides all students with well-equipped, first class learning facilities. Still growing in numbers, Rakegate is a forward-thinking environment looking to provide a warm and professional welcome to school visitors.

Rakegate originally started working with SG World's visitor pass solution in 2010, moving from a basic manual diary to a paper Visitor Pass system. In 2011, Rakegate wanted to further advance their visitor management by introducing an electronic solution. SG World were able to introduce them to VisIT ED – a dedicated, low cost software solution for schools incorporating a simple, intuitive user interface and a flexible range of features including visitor passes and staff ID.



"I would never go back to a paper based system. VisIT ED works well for us and we've had positive feedback from our Local Authority inspector.

We also appreciate using a Visitor Management software solution puts us in a good position to fulfil our safeguarding obligations with Ofsted by identifying people on the school premises."

Mr Steve Harris
Rakegate Primary Headteacher



Migrating to a software system brought a number of benefits to Rakegate – the function to remember regular visitors, a plastic re-write card option and the ability to track staff on and off school premises.

Rakegate like to work closely with their parents, partners and community, creating an extremely busy visitor schedule. “We have lots of repeat visitors – musicians, nurses, speech therapists and I don’t need to retype in their contact details every time. I run a contact lookup, hit print and create a plastic ID card – we’ve already got over 200 repeat visitors in the system which saves me a lot of time,” explained Sue Caton, Rakegate’s Office Manager.

Another key part of the VisIT ED package was a re-write printer option which lets schools re-use plastic card passes, decreasing the consumable costs of re-stocking a paper pass system. Over a 12 month period Rakegate were getting through 3000 paper visitor passes . The business case for moving to a re-write printer was

compelling - Rakegate were able to buy a stock of 100 re-write cards and a printer for around the same cost of their annual visitor pass stock. Each card can be re-used 250 times which should last over 10 years.

“I show schools one of the re-write cards and ask them not to think of it as a card but as 250 visitors,” explained Patrick Ashe, SG World Sales Manager. “The printer uses a thermal print process so you have no additional ink costs. It’s the greener option which is an important benefit for schools. Our most recent printer model has a multi-print option where you can add a ribbon and produce colour photo staff ID passes.”

The further area Rakegate were looking to improve was the ability to track staff leaving and re-entering the building. “Managing visitors is our priority but we were also concerned that in the event of a fire or emergency we wouldn’t be able to demonstrate to the HSE that we had an effective way of knowing which staff were on site at any given time,” said Mr Steve Harris, Headteacher at Rakegate. The solution for Rakegate was to install wall mounted scanners which are easy for staff to use and can identify when people forget to scan in and out, helping a school promote best practice with staff in scanning in and out of the building. In addition to VisIT ED being able to instantly produce a ‘one-click’ roll call, this information can also be sent to any designated smart phone.

“I would never go back to a paper based system, this works well for us and we’ve had positive feedback from our Local Authority inspector. We also appreciate VisIT ED puts us in a good position to fulfil our safeguarding obligations with Ofsted by identifying people on the school premises”, Mr Harris said.

SG World, safeguarding your pupils, premises and professional image
For more information please call **01270 588 211**



SG WORLD
DUCHY ROAD,
CREWE, CHESHIRE CW1 6ND

WWW.SGWORLD.COM
PHONE: 01270 588 211
EMAIL: ENQUIRIES@SGWORLD.COM

SG World’s behind the scenes solutions build best practice and Ofsted recommendations into every aspect of school life; including visitor management, student safeguarding and asset inventory management. Our paper-based documentation and software solutions are designed to assist bursars and site managers with the routine tasks of tracking, logging and reporting on the people, pupils and property across the school campus.